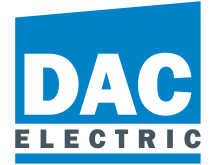


# Customer Satisfaction Survey



DAC Electric B.V.  
De Sluis 37  
Vroomshoop, Overijssel  
Nederland  
7681 KA  
Telefoon: 0546-660660  
Fax: 0546-660126  
www.dac-electric.com

Date	<input type="text"/>
Name company	<input type="text"/>
Address	<input type="text"/>
ZIP & City	<input type="text"/>
Respondants name	<input type="text"/>
Function	<input type="text"/>
Telephone number	<input type="text"/>
Contactperson DAC	<input type="text"/>

You can rate the below topics by selecting the answer box:

4 = very satisfied

3 = satisfied

2 = neither satisfied nor dissatisfied

1 = dissatisfied

0 = not applicable

Please give a rate concerning:	4	3	2	1	0
Telephone reachability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The accuracy of the information you receive	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lead time offer/information request	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The content and presentation of the offer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The knowledge and courtesy of our employees	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The quality of the goods delivered	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Our customer service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Our flexibility on additional requirements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Our website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

What one thing can DAC Electric B.V. do to improve your satisfaction?

Explanation:

Would you recommend DAC Electric B.V. to others?